



Performance, Quality & Improvement

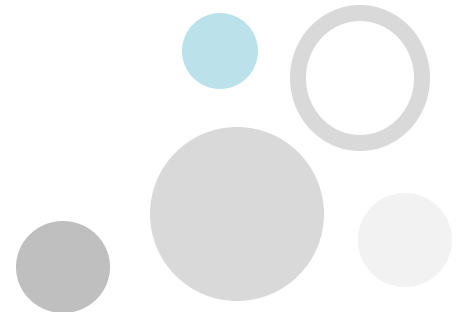
Quarterly Report – Q4 2024
October-December

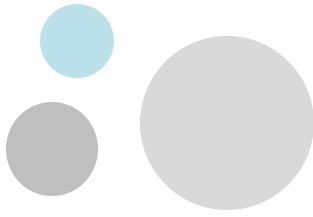


INTRODUCTION

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!



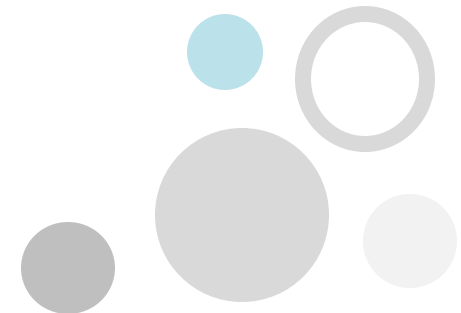


MISSION STATEMENT

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

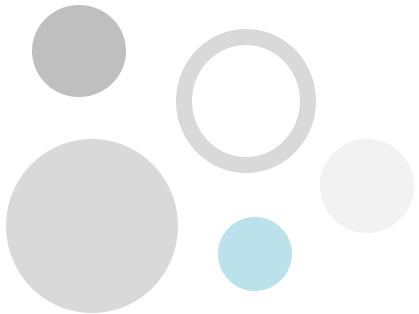
CORE BELIEFS

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.



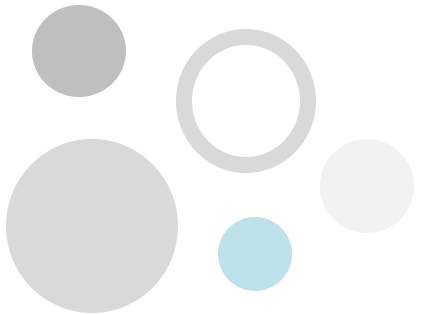


CORE VALUES



ORGANIZATIONAL IMPACT

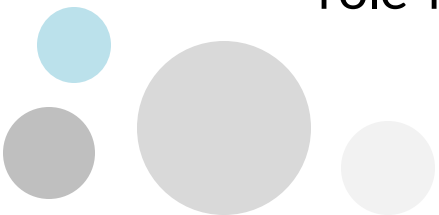
Section 2





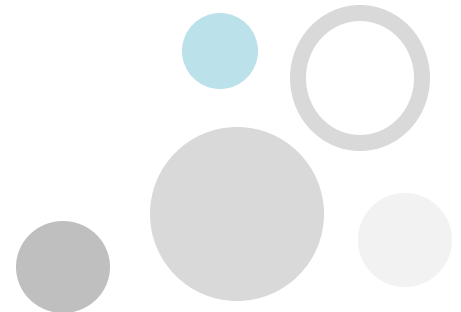
BEHAVIORAL INTERVENTIONIST

The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



BEHAVIORAL INTERVENTIONIST PROGRAM – Q4 2024

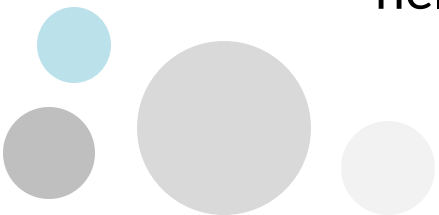
- 100 youth served this quarter
- Number of BI hours provided this quarter: 11,341
- 90% of youth served avoided residential treatment and/or hospital admissions this quarter
- 100% of youth served avoided placement disruption due to behavioral concerns





COMMUNITY CONNECTIONS YOUTHRIVE

Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



COMMUNITY CONNECTIONS YOUTHRIVE – Q4 2024

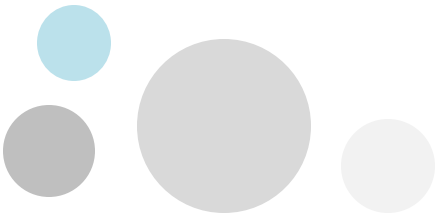
- 134 youth served through the CCYT program
- 51 clients were employed part-time or full-time
- 33 clients received financial education on monthly budgeting
- 15 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 4 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid ejection, etc.)
- \$10,648.50 were allocated to serve these young adults to aid them in their successful transition into adulthood*
- *Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.





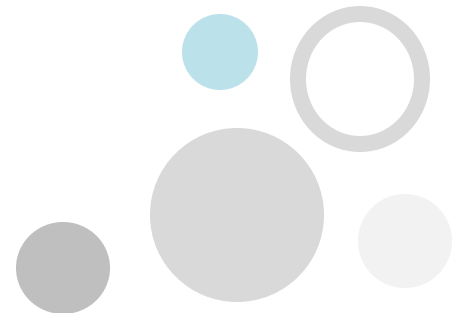
FAMILY ADVOCACY

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



FAMILY ADVOCACY PROGRAM – Q4 2024

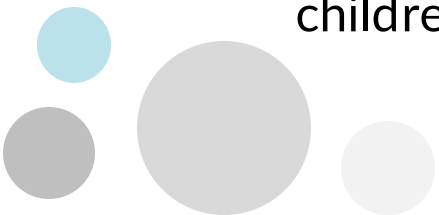
- 60% of clients reporting the service provided reduced their stress level
- 224 families served





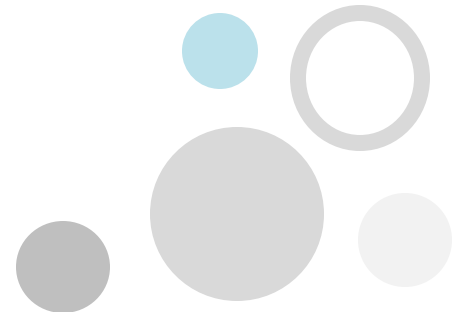
KINSHIP NAVIGATOR

The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



KINSHIP NAVIGATOR PROGRAM – Q4 2024

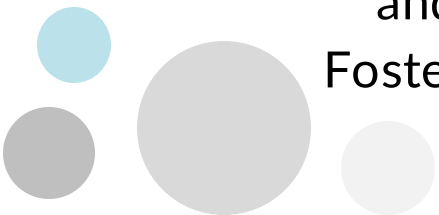
- 514 relative/kinship caregivers and the children they care for were served through the Kinship Navigator Program
- 95% of relative/kinship caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score





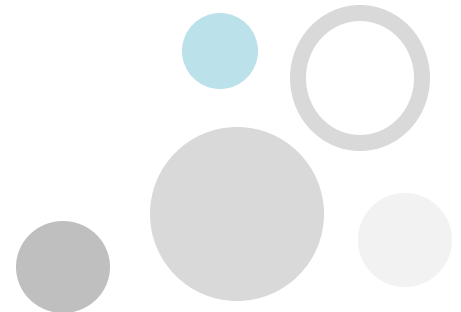
FOSTERING PREVENTION

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.



FOSTERING PREVENTION PROGRAM – Q4 2024

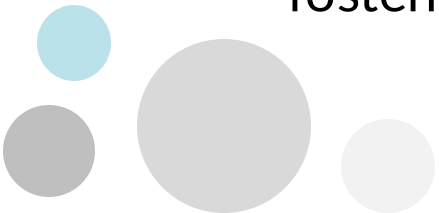
- 99% of children living with the Fostering Prevention parent that maintained placement stability
- 91 caregivers served
- 166 children served





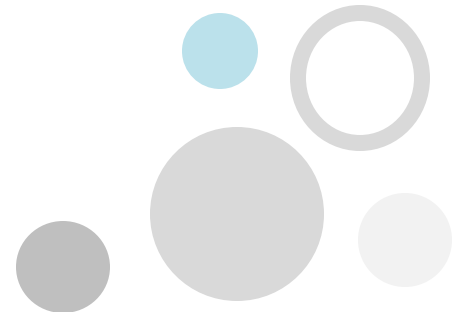
LICENSING

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



LICENSING PROGRAM – Q4 2024

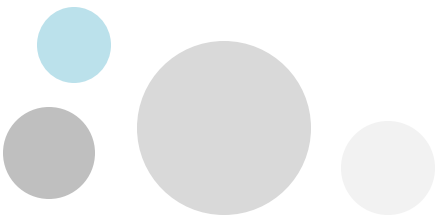
- 8 households licensed
- 9 adoptions
- 32 referrals in process
- 165 licensed homes
- 303 advocacy hours provided





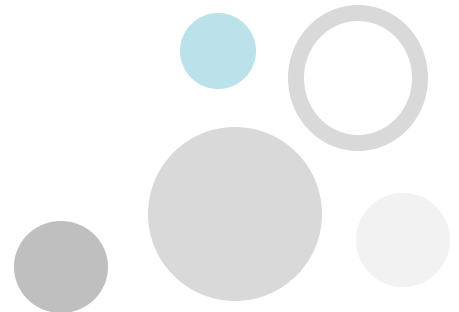
PARENT TRAINING

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



MISSOURI PARENT TRAINING – Q4 2024

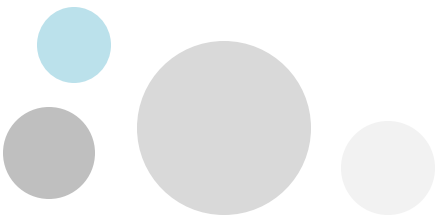
- 152 participants trained this quarter
- 49 brand-new training participants this quarter
- 102 training hours provided this quarter





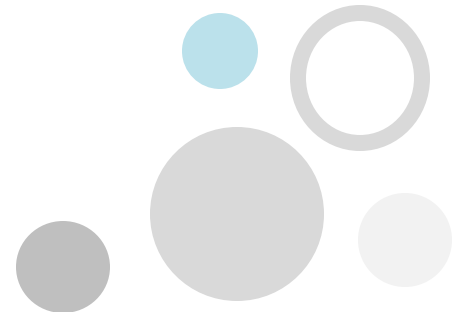
EXTREME FAMILY FINDING

This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



EXTREME FAMILY FINDING PROGRAM – Q4 2024

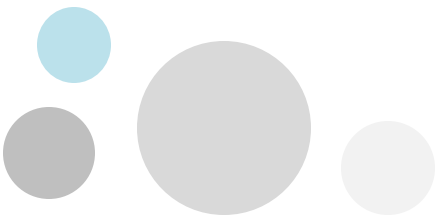
- 39 children served this quarter. Of those children with closed cases:
 - 100% reconnected with family and friends they lost touch with throughout their time in foster care
 - 50% matched with families for purposes of adoption or guardianship
 - 2 finalized their adoption or guardianship





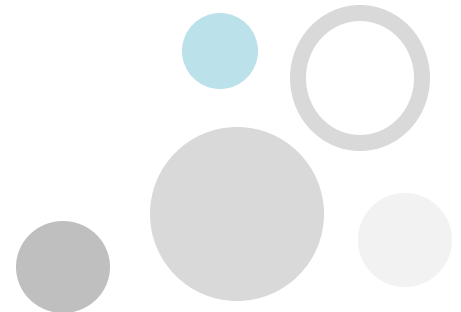
30 DAYS TO FAMILY

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.



30 DAYS TO FAMILY PROGRAM – Q4 2024

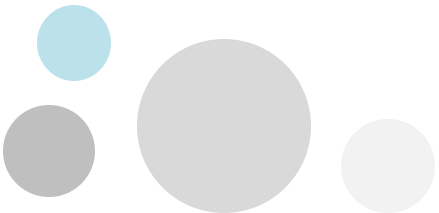
- 6 children served this quarter
- 40% of children placed with relatives/kin within 30 Days of coming into care
- 83% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months





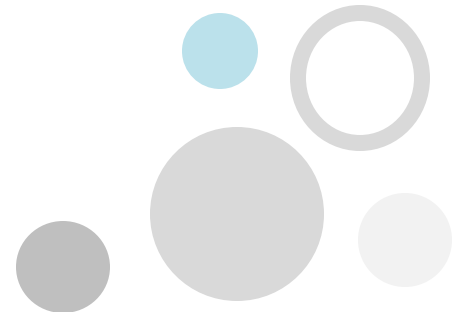
SAMMY'S WINDOW

A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



SAMMY'S WINDOW – Q4 2024

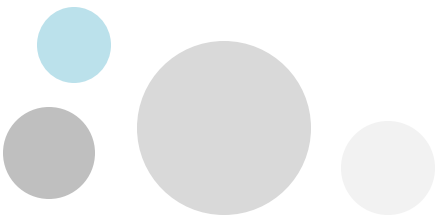
- 5,790 individuals served this quarter
- Estimated value of resources/goods given to families
 - Branson: \$22,879
 - Cape Girardeau: \$5,691
 - Chillicothe: \$19,788
 - Hannibal: \$5,316
 - Independence: \$60,535
 - Joplin: \$9,705
 - Kirksville: \$3,426
 - Mountain Grove: \$25,910
 - Pittsburg: \$1,863
 - Poplar Bluff: \$26,382
 - Springfield: \$213,344





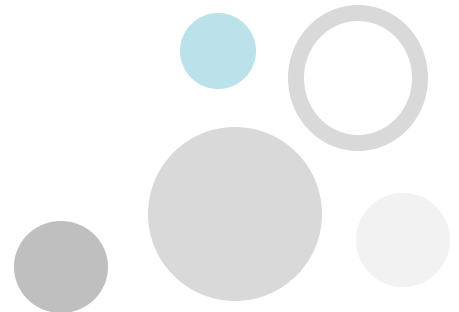
LEGAL ADVOCACY

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



LEGAL ADVOCACY PROGRAM – Q4 2024

- 18 individuals served this quarter
- 24 court appearances this quarter
- 21 legal cases resolved

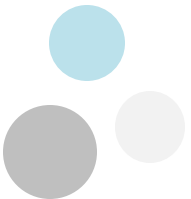




Adopt Kansas Kids

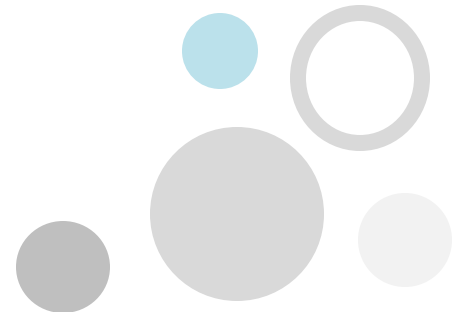
Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



ADOPT KANSAS KIDS (AKK) – Q4 2024

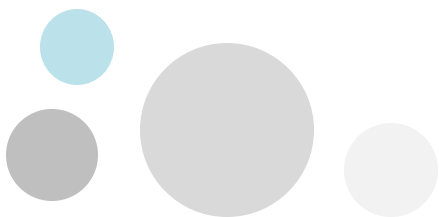
- 290 adoption inquiries (37 met criteria and were referred to CMP for consideration)
- 2 adoption finalizations
- 81 new families registered for private matching on the Adoption Exchange





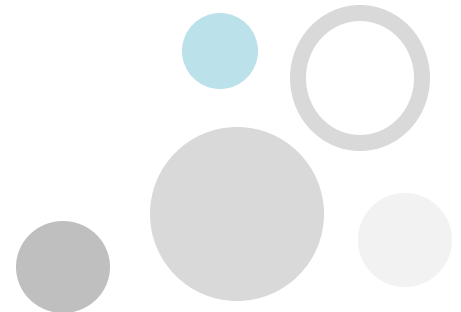
KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.



KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q4 2024

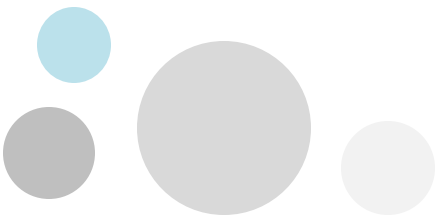
- 16 families served via family advocacy and support
- 2 Support Groups offered
- 7 Training Courses offered





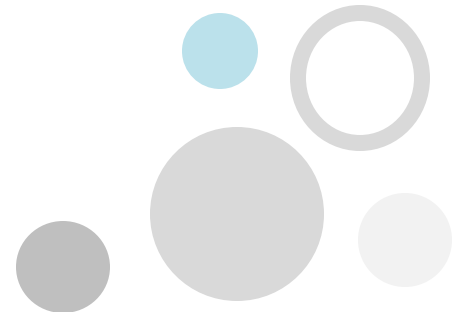
KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q4 2024

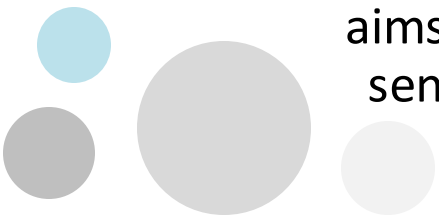
- 31 families served via family advocacy and support, dedicating 69 hours to direct interactions with them.
- 5 Support Groups offered
- 8 Training courses offered





YOUTHCONNECT CENTER

The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



YOUTHCONNECT CENTER – Q4 2024

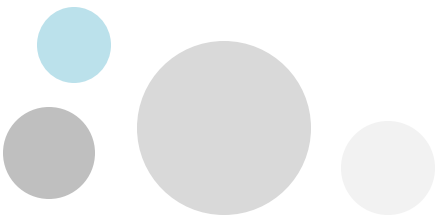
<u>Oct-Dec 2024</u>	<u>Total</u>
Total Clients Served	222
Total Youth Sheltered	20
Total Caregivers Served	17
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	1808





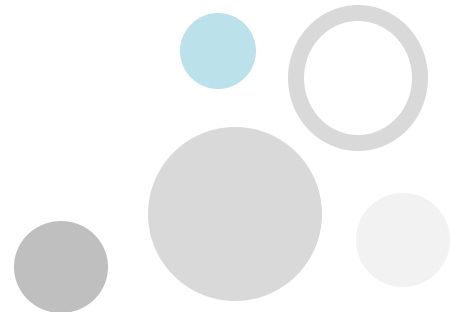
YOUTH HOMELESSNESS DEMONSTRATION PROJECT

Youth Homelessness Demonstration Project (YHDP) staff support a variety of housing programs, including rapid rehousing, permanent supportive housing, transitional housing, and host homes. We aim to provide quality and meaningful opportunities for youth that give them a sense of pride and accomplishment, while honoring them.



YOUTH HOMELESSNESS DEMONSTRATION PROJECT (YHDP) – Q4 2024

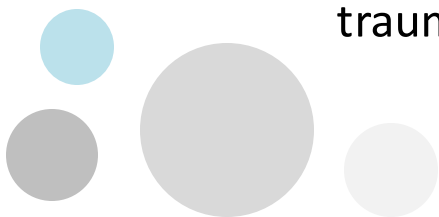
- Served 32 youth and young adults experiencing homelessness this quarter.





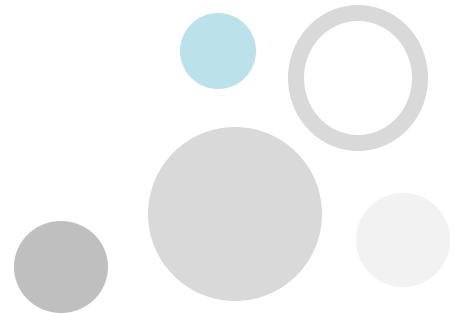
CLINICAL SERVICES

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



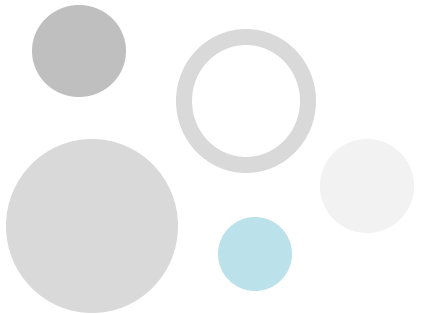
CLINICAL SERVICES – Q4 2024

- Number of clients served: 39
- Individual sessions: 113
- Family sessions: 49



MISSION MOMENT

Section 3



MISSION MOMENT – Q4 2024

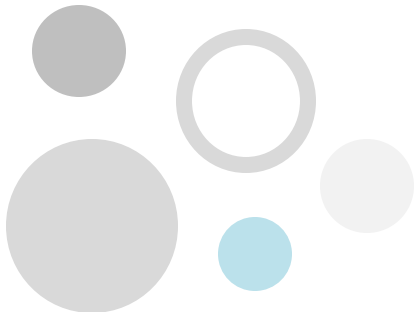
Kansas Post Adoption Resource Center (K-PARC)

An adoptive parent sought K-PARC's assistance after her 10-year-old adopted daughter began displaying concerning behaviors that she had not previously expressed. The K-PARC advocate initially encountered obstacles in establishing a strong connection with the adoptive parent. However, these barriers were overcome, and the advocate has since become fully engaged in supporting the family. K-PARC is currently providing extensive support as the family navigates complex challenges, including the potential placement of their daughter in a PRTF, exploration of the SED waiver services, which could provide crucial support for the child's needs, securing a referral to a behavioral interventionist to develop targeted strategies, connecting the family with much-needed respite care, and linking them with the Fetal Alcohol Spectrum Disorders (FASD) community, as FASD is a potential factor to consider in understanding her challenges.



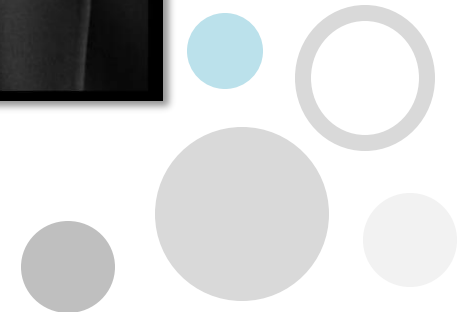
STAFF RECOGNITION

Section 4



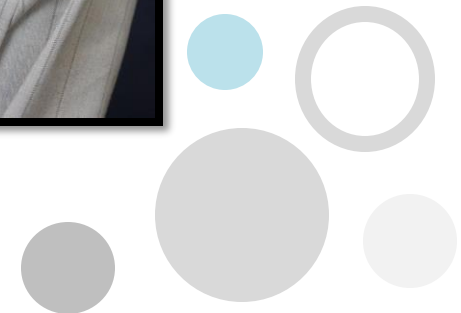
OCTOBER EMPLOYEE OF THE MONTH

- Terri Wunderlich
- Title: Resale Operations Program Manager
- Branch: Cape Girardeau
- **Terri** has been with FAC since August 202 and is the Resale Operations Program Manager, Terri is dedicated to supporting the clients in her community by ensuring they have the resources and assistance they need to thrive. Managing Sammy's Window Resale Market allows her to diligently foster a sense of community and collaboration, empowering clients to flourish, creating a brighter future for children.
- When Terri is not at work , she is hanging out with her boys, relaxing catching up on tv shows or hanging out with friends.



OCTOBER EMPLOYEE OF THE MONTH

- Natalie Mai
- Title: Extreme Family Finder
- Branch: Headquarters
- **Natalie** has been with FAC since September of 2023. As an Extreme Family Finder, Natalie works closely with foster care youth and families, reconnecting these youth with family members and working diligently to locate a forever family for these kiddos. She loves the chance to build meaningful relationships with the children she works with, witnessing their joy and excitement as they're reconnected with family, and playing a part in their journey toward stability and belonging. Working with children in foster care has always been a passion, and being part of the FAC team as an Extreme Family Finder has allowed her to fulfill this passion in a way that truly makes a difference in their lives.
- When not in the office, Natalie enjoy thrifting, crocheting, spending time with friends/family, and listening to Stevie Nicks.



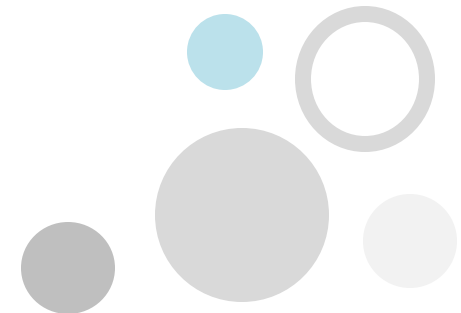
NOVEMBER EMPLOYEE OF THE MONTH

- Dawn Kelejian
- Title: Office Manager
- Branch: Springfield
- **Dawn Kelejian** has been with FAC since June of 2022. Dawn started as a full time BI and has recently moved to the Office Manager position at the Springfield office. Dawn is also a Child Passenger Safety Technician which offers car seat education and installation training to the families that FAC serves. This grant-funded program is also able to give a free car seat to a caregiver that needs one, which is huge for kiddos that come into care without one.
- When Dawn is not in the office, she is hanging out with her husband and 4 kiddos, cooking & baking, building LEGO, watching sports (but only the ones her kids play) and making her house a home - which might be her favorite hobby.



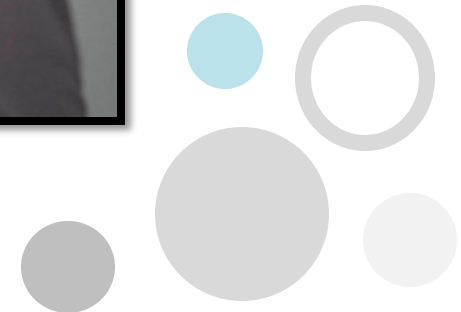
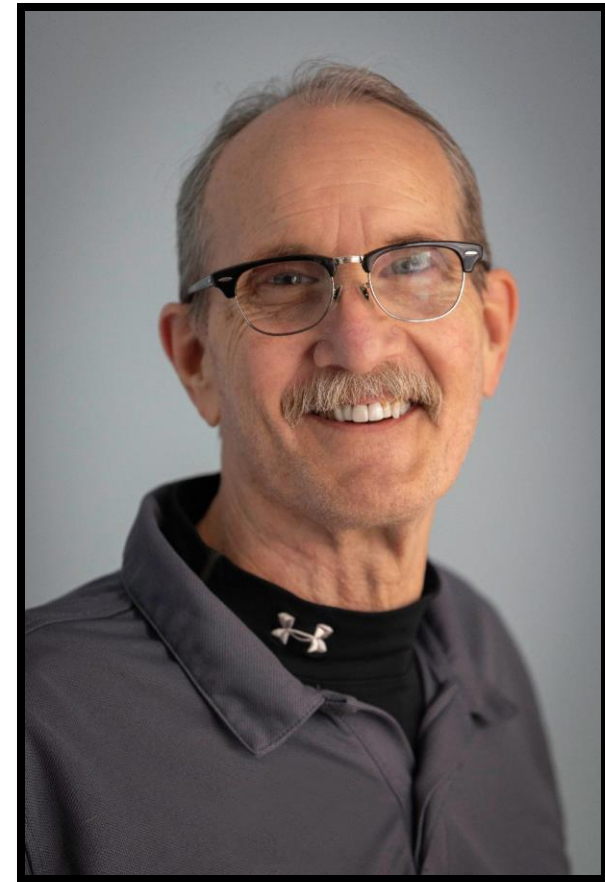
NOVEMBER EMPLOYEE OF THE MONTH

- Chris Miller
- Title: BI Client Services Replication Specialist
- Branch: Headquarters
- **Chris Miller** began his journey with FAC in June 2017 as a part-time Behavioral Interventionist. By April 2019, he transitioned into roles as a BI Case Coordinator and later a BI Coordinator. In December 2019, Chris pioneered the Full-Time BI position, showcasing his commitment to program innovation and growth.
- In July 2022, he joined the BI Replication team as a Client Service Replication Specialist. In this role, Chris collaborates with states and agencies nationwide that partner with FAC to implement the BI Program. Additionally, he plays a vital role in launching the BI Program across FAC locations in Kansas and Missouri by training new staff and supporting BIs as they begin working with clients and their families.
- Chris enjoys playing golf and traveling across the country to experience some amazing courses.



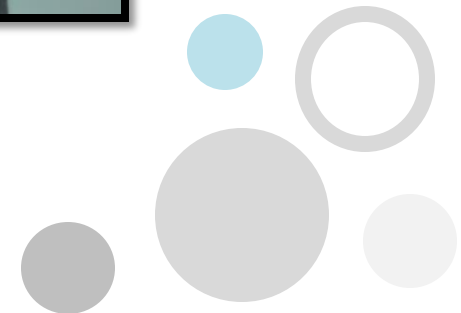
DECEMBER EMPLOYEE OF THE MONTH

- Mike Kennedy
- Title: Maintenance Technician
- Branch: HQ
- **Mike Kennedy** has been with FAC since September of 2022. As a Maintenance Technician he is responsible for the repair and upkeep of FAC facilities.
- When not in the office, Mike enjoys spending time cooking with family , restoring classic motorcycles and fishing.



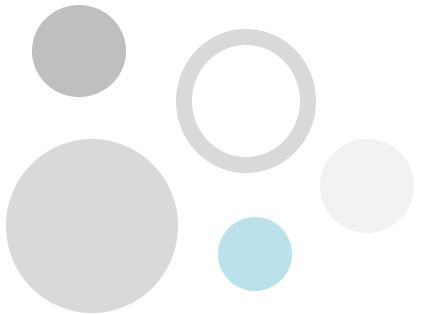
DECEMBER EMPLOYEE OF THE MONTH

- Tiffany Isnard
- Title: Direct Services Specialist
- Branch: Branson
- **Tiffany Isnard** has been with FAC since April 2024. As the Branson office Direct Service Representative for Sammy's Window, Tiffany works closely with families and the community to provide services, resources, and partnerships to meet client needs.
- In her free time, Tiffany enjoys spending time with her family, getting all the grandbaby snuggles, and reading anything fantasy fiction.



CONTACT US

Section 5



CONTACT US!

- If you have any feedback about this report, please contact Meredith Greenfield via email at meredith.greenfield@fosteradopt.org.
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

Join us.

