



# Performance, Quality & Improvement

---

*Quarterly Report – Q1 2024*

*January-March*

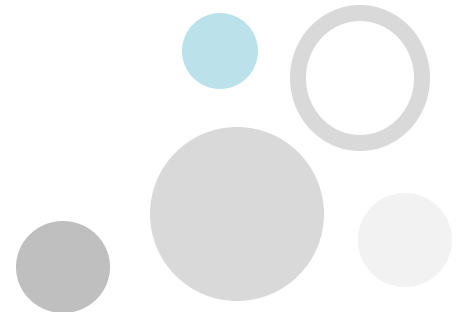


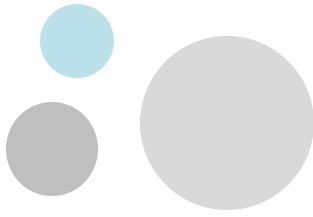
## INTRODUCTION

---

Welcome to our Performance, Quality & Improvement (PQI) Quarterly Report! This report is for all stakeholders, including clients, staff, community members, board members, funders, and any individual who is interested in the great work we do. PQI is an integral part of our organization. We are always open to new opportunities to change, grow and improve.

We hope this report demonstrates our commitment to making a positive impact in the lives of the children and families we serve, our commitment to constantly working to operate more effectively, and our transparency to our stakeholders. If you have ideas on how this document can be improved, please let us know!





## MISSION STATEMENT

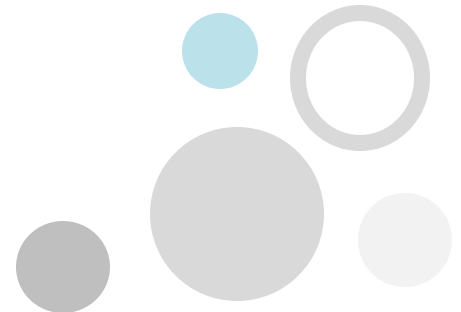
---

To provide foster and adoptive children a stable, loving and nurturing family environment by support and advocacy for abused and neglected children and the families caring for them.

## CORE BELIEFS

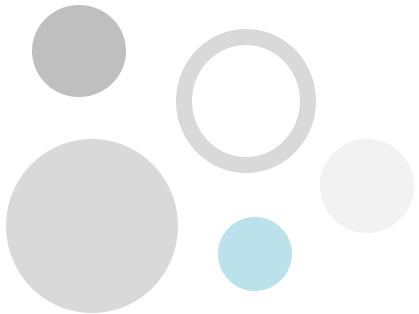
---

- All children deserve to be valued, nurtured and provided with the opportunity to be the best that they can be.
- Families are the key to successfully impacting children in child welfare. Everyone else on the team: social workers, therapists, attorneys, medical providers, judges.... are less important than the family in terms of making a difference for the child.
- All families are valuable, no matter how dysfunctional, to the members of that family.
- People almost always do the very best that they can in the moment. Often, when they know better, they can do better.
- Commitment is the most important competency for foster, adoptive, kinship and relative families.
- If it is the right thing for a child, there is probably a way to make it happen.





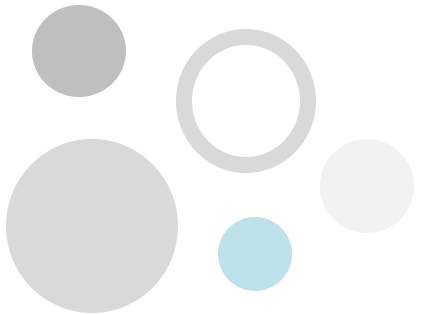
# CORE VALUES



# ORGANIZATIONAL IMPACT

---

## *Section 2*

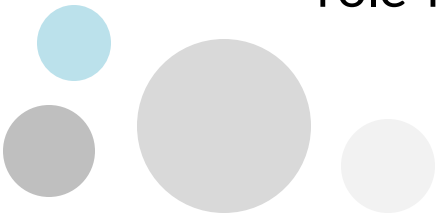




## BEHAVIORAL INTERVENTIONIST

---

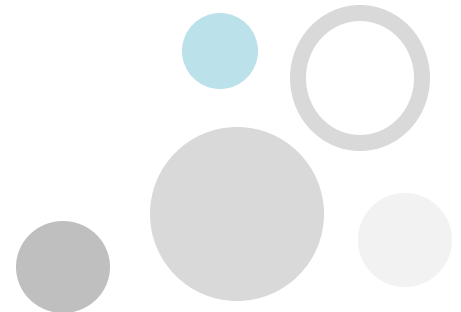
The BI program provides intensive one-on-one services within the family home to children who struggle with behavioral and emotional management to the degree that the behaviors threaten the stability of their current placement. Direct care staff use role-modeling, coaching, re-direction, to develop self-regulation, de-escalation techniques, and developing independence in daily living activities.



## BEHAVIORAL INTERVENTIONIST PROGRAM – Q1 2024

---

- 94 youth served this quarter
- Number of BI hours provided this quarter: 10,551.4
- 87% of youth served avoided residential treatment and/or hospital admissions this quarter
- 100% of youth served avoided placement disruption due to behavioral concerns



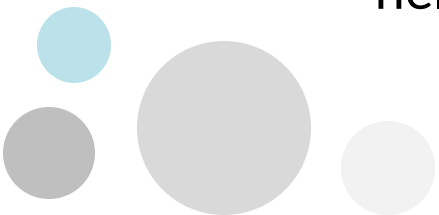




## COMMUNITY CONNECTIONS YOUTHRIVE

---

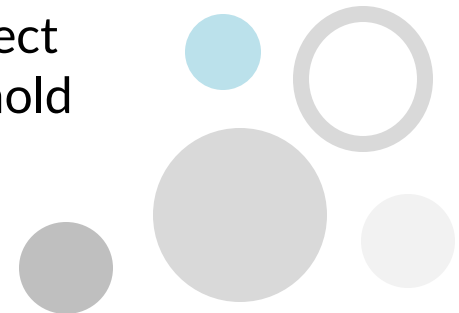
Community Connections YouthThrive helps connect youth to resources in several areas including housing, higher education, employment, healthcare, finances, social supports, transportation, legal advocacy, and more. The goal of this program is to help young adults find stable housing, secure employment, and develop the necessary skills to thrive in adulthood.



## COMMUNITY CONNECTIONS YOUTHRIVE (MO) – Q1 2024

---

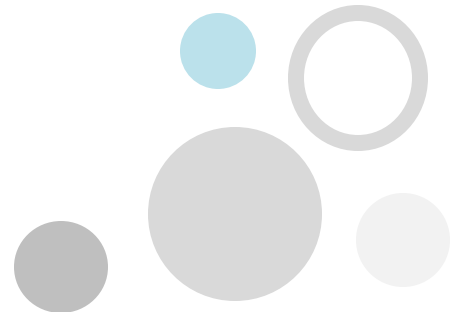
- 83 youth served through the CCYT program
- 34 clients obtained part-time or full-time employment
- 22 clients received financial education on monthly budgeting
- 9 clients were assisted with emergency funds to prevent crisis (i.e., paying utility or medical bills, etc.)
- 6 clients were assisted with housing funds to prevent crisis (i.e., paying off past evictions, rent to avoid evection, etc.)
- \$4,642.00 were allocated to serve these young adults to aid them in their successful transition into adulthood\*
- \*Resource Allocation: Donations received from community to FosterAdopt Connect to assist in securing permanent, safe housing including furniture, bedding, household items, kitchen/cooking items, etc.



## COMMUNITY CONNECTIONS YOUTHRIVE (KS) – Q1 2024

---

- Number of youth served: 44
- 67% of youth exiting the program with High School Diploma or GED

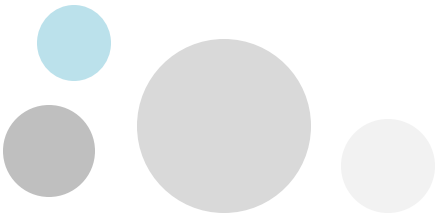




## FAMILY ADVOCACY

---

The advocacy program assists foster/adoptive parents to navigate the complex issues within child welfare when they experience problems or barriers. The advocate staff are experienced foster parents themselves who can help address specific concerns and quickly implement action plans.



## FAMILY ADVOCACY PROGRAM – Q1 2024

---

- 85% of clients reporting the service provided reduced their stress level
- 297 families served

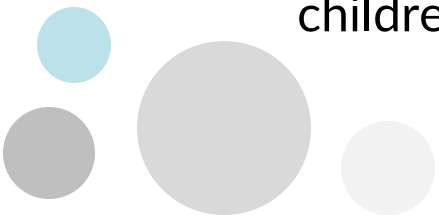




## KINSHIP NAVIGATOR

---

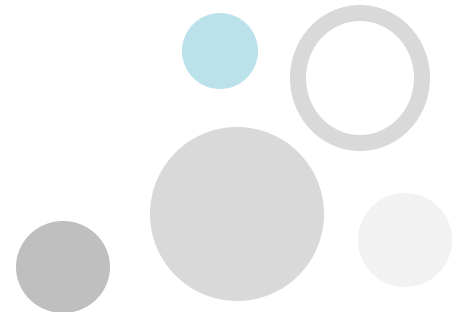
The overall goal of Kinship Navigator is to build and/or enhance protective factors for kinship families that are not actively involved in the child welfare system, but are caring for relative children and youth at risk of entering or reentering foster care. The program helps reduce or eliminate barriers for access to needed services and supports so children can be safely maintained in their homes to reduce the likelihood of placement disruption and child welfare involvement.



## KINSHIP NAVIGATOR PROGRAM – Q1 2024

---

- 483 relative caregivers and the children they care for were served through the Kinship Navigator Program
- 100% of Kinship Caregivers who completed the program in the past quarter improved their ability to meet the basic needs to safely care for the children in their home, as measured by a reduction in Family Needs Scale Assessment score





## FOSTERING PREVENTION

---

The mission of Fostering Prevention is to strengthen parents' capacity to provide safe, permanent, and nurturing homes for their children. The program provides evidence-based parenting curriculum, resource identification and connection, support, and advocacy to families who are coping with significant hardships. The goal of Fostering Prevention is to prevent children from unnecessarily entering foster care.

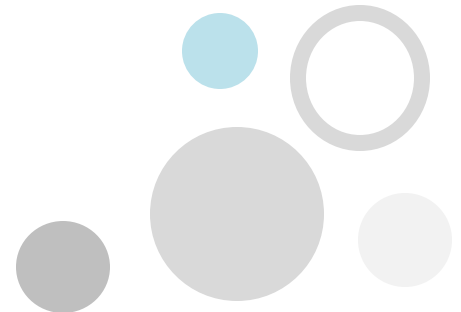




## FOSTERING PREVENTION PROGRAM – Q1 2024

---

- 99% of children living with the Fostering Prevention parent that maintained placement stability
- 107 caregivers served
- 198 children served

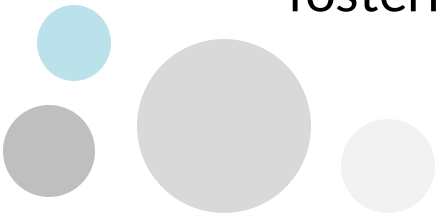




## LICENSING

---

This program works directly with families to complete the requirements of licensure for pursuing fostering and adopting children from the child welfare system Missouri. After licensing approval, staff continue to assist families as they begin the fostering process by providing advocacy, support, resources, and ongoing training.



## LICENSING PROGRAM – Q1 2024

---

- 18 households licensed
- 11 adoptions
- 56 referrals in process
- 253 licensed homes





## PARENT TRAINING

---

Parent training classes that help foster parents earn credits to maintain foster home licensure in Missouri. We offer a variety of in-person and virtual training options for families.



## MISSOURI PARENT TRAINING – Q1 2024

---

- 417 participants trained this quarter
- 203 brand-new training participants this quarter
- 197 training hours provided this quarter

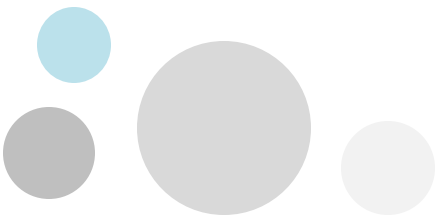




## EXTREME FAMILY FINDING

---

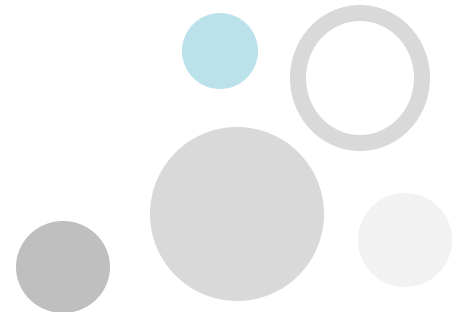
This program puts a team of recruiters and private investigators to work finding multiple extended family members and kin relationships for children most at-risk of aging out of foster care without an adoptive resource, such as older youth, large sibling groups, and children with significant medical or mental health issues.



## EXTREME FAMILY FINDING PROGRAM – Q1 2024

---

- 35 children served this quarter. Of those children with closed cases:
  - 80% reconnected with family and friends they lost touch with throughout their time in foster care
  - 60% matched with families for purposes of adoption or guardianship.
  - 2 finalized their adoption or guardianship

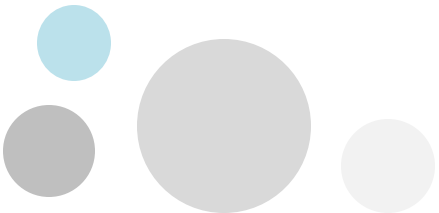




## **30 DAYS TO FAMILY**

---

This program provides an intense, short-term intervention designed to increase the number of children placed with family or friends within the first 30 days of children entering foster care.

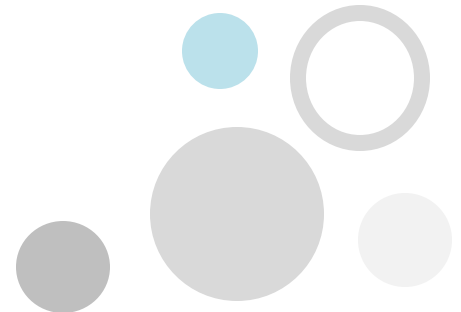




## 30 DAYS TO FAMILY PROGRAM – Q1 2024

---

- 8 children served this quarter
- 33% of children placed with relatives/kin within 30 Days of coming into care
- 76% of those who were placed with relatives stayed with the relative for the full length of the program (12 months) or were reunified with biological parents in less than 12 months

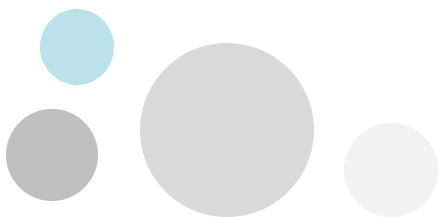




## **SAMMY'S WINDOW**

---

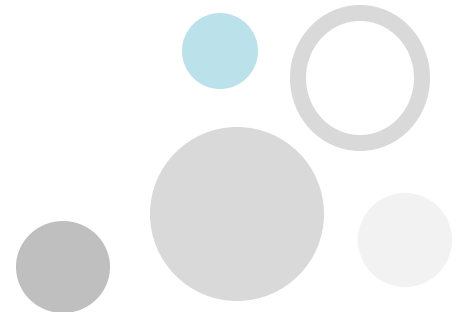
A hybrid clothing closet and food pantry program, Sammy's Window helps lift the financial burden of caring for foster and adopted children and enhances the capacity of regional foster homes to provide care to an increasing number of children in Missouri and Kansas.



## SAMMY'S WINDOW – Q1 2024

---

- 5,536 individuals served this quarter
- Estimated value of resources/goods given to families
  - Cape Girardeau: \$14,569
  - Chillicothe: \$4,953
  - Hannibal: \$1,310
  - Independence: \$43,212
  - Joplin: \$7,541
  - Kansas: \$35,516
  - Mountain Grove: \$12,896
  - Poplar Bluff: \$54,074
  - Springfield: \$188,319





## LEGAL ADVOCACY

---

FosterAdopt Connect's legal advocacy team connects current or former foster youth with attorney representation to aid with minor legal issues, which then frequently become barriers to living a healthy and fulfilling life.



## LEGAL ADVOCACY PROGRAM – Q1 2024

---

- 23 individuals served this quarter
- 21 court appearances this quarter



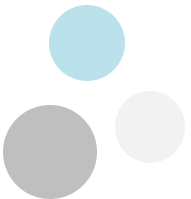


## Adopt Kansas Kids

---

Adopt Kansas Kids is the Adoption Exchange for Kansas. The program raises awareness about the need for adoptive families for children who currently are in foster care as well as providing coaching and consultation to other child welfare professionals to better prepare children and families for adoption from foster care. Adopt Kansas Kids also supports families who are interested in becoming an adoptive parent for a child in foster care.

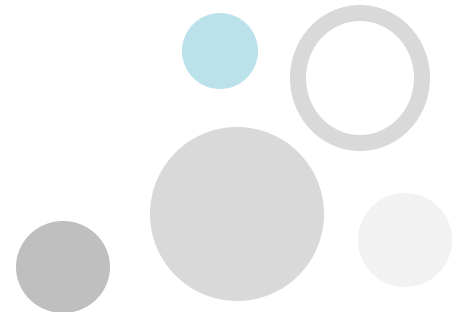
As people inquire about their interest in adopting, Adopt KS Kids will: 1) provide education about the adoption process; 2) answer all questions while trying to decide if adoption is their option; and 3) connect families to an agency in their state who is able to support them and prepare them for the next steps of adoption.



## ADOPT KANSAS KIDS (AKK) – Q1 2024

---

- 237 adoption inquiries (36 met criteria and were referred to CMP for consideration)
- 20 adoption finalizations
- 104 families registered for private matching on the Adoption Exchange

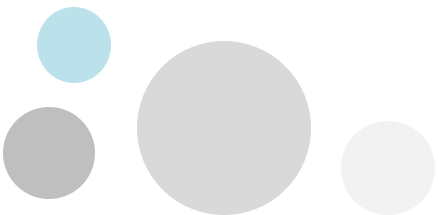




## KANSAS POST ADOPTION RESOURCE CENTER (K-PARC)

---

K-PARC is a program dedicated to strengthening kinship and adoptive families in Kansas through advocacy, peer to peer support groups and networking, as well as training opportunities.

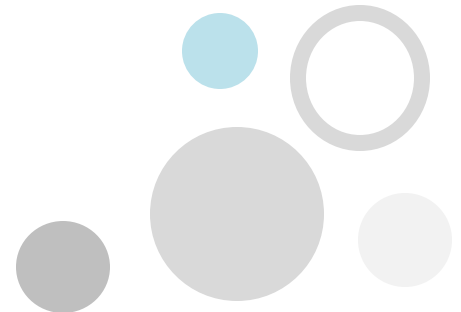




## KANSAS POST ADOPTION RESOURCE CENTER (K-PARC) – Q1 2024

---

- 25 families served via family advocacy and support
- 3 Support Groups offered
- 7 Training Courses offered



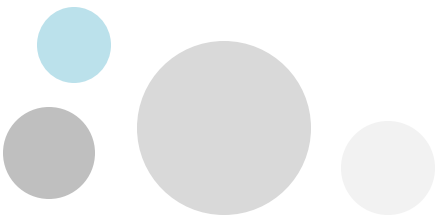


# Kansas Caregivers Support Network

## KANSAS CAREGIVERS SUPPORT NETWORK (KCSN)

---

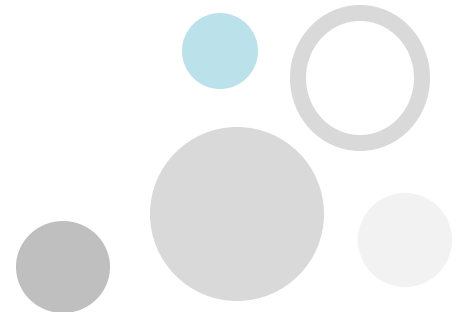
KCSN provides meaningful representation and a voice to those providing care for children not born to them. KCSN works to provide for caregivers' needs in a variety of ways including peer to peer support and mentoring, education and training opportunities, and information and resources to assist all caregivers in feeling equipped to handle the needs of children in foster care.



## KANSAS CAREGIVERS SUPPORT NETWORK (KCSN) – Q1 2024

---

- 47 families served via family advocacy and support
- 3 Support Groups offered
- 9 Training Courses offered

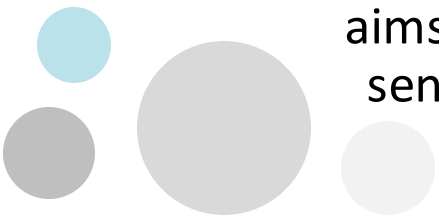




## YOUTHCONNECT CENTER

---

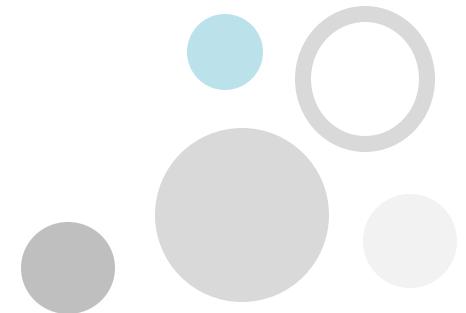
The YouthConnect Center (YCC) is a drop-in center for school aged youth 13-18 years old. The YCC aims to eliminate any obstacles that youth face accessing different community resources by partnering with other service providers in the community and providing a safe space for them to meet with youth and their families. The YouthConnect Center aims to provide quality and meaningful opportunities for youth that will give them a sense of pride and accomplishments while honoring their families and caregivers.



## YOUTHCONNECT CENTER – Q1 2024

---

<u>January-March 2024</u>	<u>Total</u>
Total Clients Served	174
Total Youth Sheltered	15
Total Services Provided (Bus Passes, Clothing, Food, Hygiene, Laundry, Medical, Shelter, Transport)	1884





## CLINICAL SERVICES

---

Children in foster care have usually experienced an immense amount of trauma, whether that be inter-generational, chronic, or acute trauma related to abuse, neglect, or being removed from their homes. Prior to seeking support, many youth and their families have participated in years of therapy services that have not been effective in addressing trauma or truly reaching a point of healing to be successful in life. Our clinical services are specifically designed for these foster and/or adoptive youth and families.



## CLINICAL SERVICES – Q1 2024

---

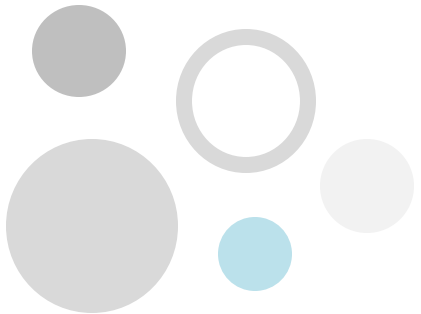
- Number of clients served: 40
- Individual sessions: 147
- Family sessions: 55



# MISSION MOMENT

---

*Section 3*



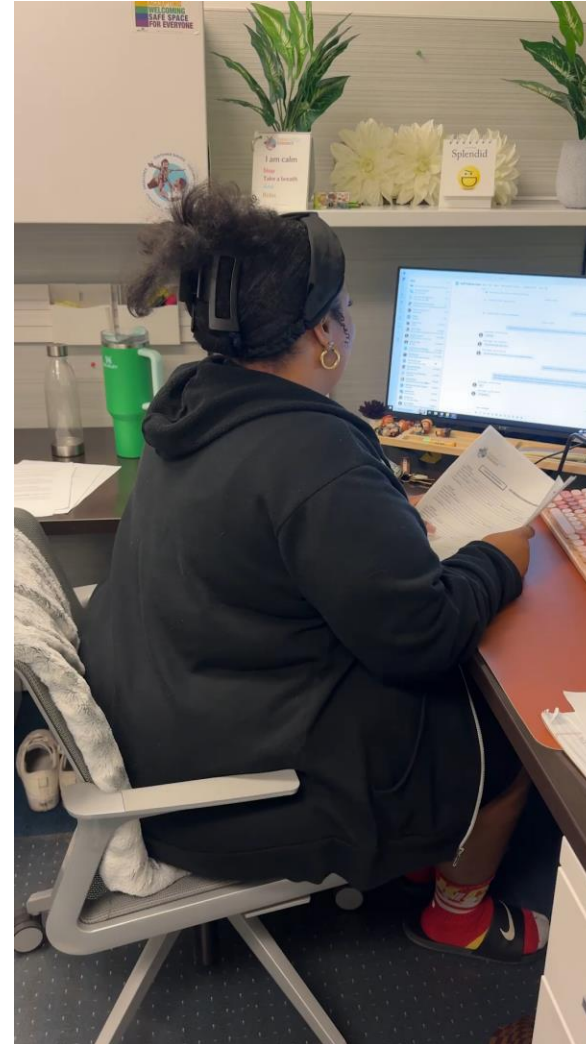


## MISSION MOMENT – Q1 2024

---

### Kinship Navigator Program –

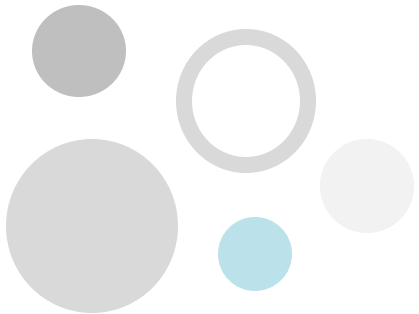
- Independence, MO,
- Springfield, MO
- Kansas City, KS
- Chillicothe, MO
- Poplar Bluff, MO
- Joplin, MO
- Hannibal, MO
- Mountain Grove, MO



# STAFF RECOGNITION

---

*Section 4*



## JANUARY EMPLOYEE OF THE MONTH

---

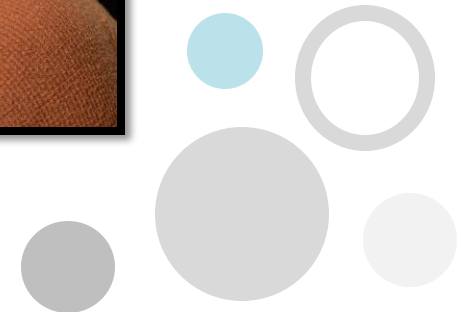
- Linda Switzer
- Title: Direct Services Specialist
- Branch: Poplar Bluff
- Linda joined FAC in September of 2023 as the Direct Services Specialist in our Poplar Bluff location. She is passionate about FAC and our mission. Linda loves getting to work with the families in Sammy's Window and can constantly be heard saying "I get to be Santa every day!!" Linda is always looking for more ways to spread the word about FAC and how we work. Family is very important to Linda, between her and her husband, they have 4 kids, 3 grandbabies, 4 dogs, and 4 cats. Linda has also been a professional photographer for almost 20 years and is very active in her church. Linda is excited to help her branch continue to grow and reach more that need our services.



## JANUARY EMPLOYEE OF THE MONTH

---

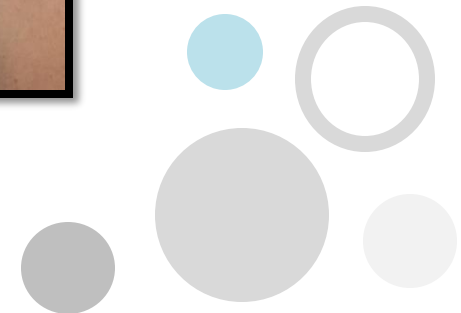
- Shelly Yang
- Title: Videographer
- Branch: HQ
- Shelly Yang joined FAC as a Development Videographer in November of 2021, bringing her considerable visual storytelling skills from her former position at the Kansas City Star newspaper. Shelly has since captured the essence of FosterAdopt Connect in video and photos, introducing our agency to the community and our clients in a way that makes a true difference. With more than 15 years of experience in journalism, Shelly not only demonstrates an extraordinary level of creativity in her work but also empathy while working with clients. She consistently raises the bar with every project she produces and inspires and motivates her entire team. Through her artistry and dedication, Shelly leaves an indelible mark, amplifying the voices of those we serve and inspiring others to join in our mission. Shelly is a proud mother to two children, ages 4 and 8, and a kitten. She enjoys gardening in her backyard and traveling with her family.



## FEBRUARY EMPLOYEE OF THE MONTH

---

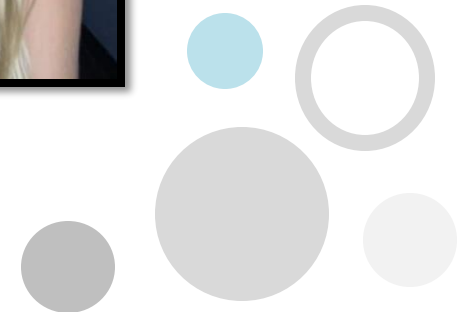
- Leigha McKinney
- Title: Office Manager
- Branch: Springfield
- **Leigha** is the Office Manager for the Springfield campus and has been with FAC since July of 2022. Leigha has worked within the foster care community seven years now and has enjoyed getting to work with all of the youth along the way. It has been a truly life altering experience for her. She also has a lot of personal experience with the kinship and foster care community, so being able to make a difference, while very difficult at times, is where she loves to devote her time.
- Leigha is a proud cat mom of Winston. She's lived in Missouri most of her adult life but spent a good portion of her childhood in Florida. In her spare time, Leigha enjoys anything outdoors, especially anywhere near the beach! She also loves singing loudly in her car and going to the gym.



## FEBRUARY EMPLOYEE OF THE MONTH

---

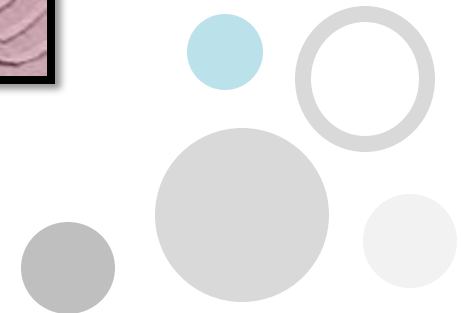
- Olivia Patterson
- Title: Extreme Family Finder
- Branch: HQ
- **Olivia** joined FosterAdopt Connect as an Extreme Family Finding Specialist in July 2021. During her time with FAC, she has been committed to helping youth find a place to call home and achieve lasting stability. She takes pride in being able to advocate and empower the resilient youth she works with.



## MARCH EMPLOYEE OF THE MONTH

---

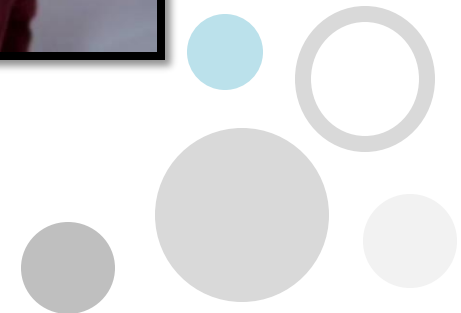
- Tiffany Moore
- Title: Family/Kin Locator
- Branch: Hope Children's Home – Cape Girardeau
- Tiffany joined FAC as a Family/Kin locator for the Hope Children's Home in Jackson, MO in April 2023. She has been in casework since 2020 and is very passionate about her clients. Making connections with our community is one of her greatest goals. Tiffany is a proud mother of four boys ages 16, 15, 8, and 6. She loves to bowl and paint. She also loves animals, which her favorite pets are her 4 rats.
- "Tiffany has gone above and beyond to help two clients whose children could not be in the home due to unsafe conditions, including tearing out damaged sheet rock. She is compassionate when it comes to these clients in vulnerable situations and does whatever she can to walk through the experience with them, helping in any way possible."



# MARCH EMPLOYEE OF THE MONTH

---

- Marggie Knight
- Title: Senior Resource Development Advocate (aka Licensing Worker)
- Branch: Chillicothe
- **Marggie Knight** has a Master's Degree in Criminal Justice from the University of Central Missouri and a Bachelor's Degree in Criminal Justice/Legal Studies from Missouri Western State University.
- Marggie began her career in the private legal sector as a paralegal eventually moving into the social services fields where she has worked closely with the State of Missouri's prison population, probationers/parolees as well as working on an Assertive Community Treatment team in the field of mental health. She has 26 years combined experience of diverse social services work.
- Marggie is passionate about the advocacy she provides for the foster families. She has a strong desire to emphasize the importance of mental health for all adults and children and enjoys finding solutions for families who find themselves in difficult situations. She is thrilled to be assisting in the ongoing effort to support FosterAdopt Connect's mission. In her free time, Marggie enjoys spending time with her children and husband, cooking, managing the band her two children are in and attending concerts.
- "Marggie is direct, honest, compassionate, and everything you would want in a person that is helping you through the daunting task of becoming a foster parent. Licensing workers are unsung heroes in the foster care world as they help families through so many steps of the way and serve as more than just a worker to many families."

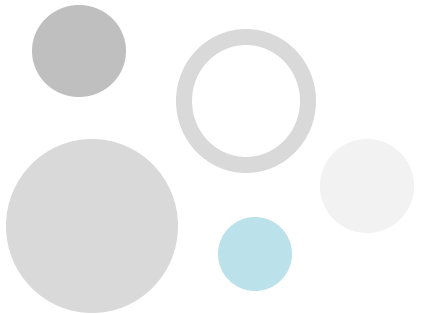




# CONTACT US

---

*Section 5*



## CONTACT US!

---

- If you have any feedback about this report, please contact Meredith Greenfield via email at [meredith.greenfield@fosteradopt.org](mailto:meredith.greenfield@fosteradopt.org).
- If you are a current or past client, we always welcome your feedback via the Client Satisfaction Survey.



SCAN HERE





# EVERYONE CAN DO SOMETHING FOR A CHILD IN NEED.

*Join us.*

---

